

## PRODUCT LIFE CYCLE NOTICE

### EtherCrypt U1000, EtherCrypt U2000

Notice Date: 1<sup>st</sup> October 2023

ST Engineering Info-Security Pte Ltd announces the End-of-Life (EOL) and End-of-Support (EOS) dates for its following products.

S/N	Product Code	Description
1	9910-8000-0735	EtherCrypt U1000
2	9910-8000-1279	EtherCrypt U2000

Table 1 describes the EOL and EOS milestones, definitions, and dates for the affected products. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product extended warranty, even if this date exceeds the End-of-Life and End-of-Support Date shown in Table 1.

Table 2 lists the recommended new products migration options.

Service and extended warranty prices for products are subjected to change after the product End-of-Sale date.

**Table 1 Product Life Cycle Milestones and Effective Dates**

Milestones	Definition	Date
<b>EtherCrypt U1000 &amp; EtherCrypt U2000</b>		
End-of-Sale Date	The last date to order the product. Subjected to ex-stock availability.	1 <sup>st</sup> October 2023
End-of-Renewal Date	The last date to renew existing extended warranty contract.	31 <sup>st</sup> December 2023
End-of-Life and End-of-Support Date	The last date to receive service and support for the product that is under warranty/extended warranty. After this date, all support services for the product will be unavailable. No further extension of extended warranty beyond this date.	31 <sup>st</sup> December 2028

ST Engineering Info-Security Pte. Ltd. recommends a Tech Refresh with the following replacement products.

**Table 2 Products Affected and Migration**

S/N	Product Code	End-Of-Sale Product	Product Code	Recommended Product Replacement
1	9910-8000-0735	EtherCrypt U1000	9910-2301-031G	EtherCrypt U1000 QR / AC
			9910-2301-032G	EtherCrypt U1000 QR / DC
2	9910-8000-1279	EtherCrypt U2000	9910-2301-033G	EtherCrypt U2000 QR / AC
			9910-2301-040G	EtherCrypt U2000 QR / DC

For additional information on the above recommended products and corresponding migration plan, please contact our sales representative at **email:** [cybersecurity@stengg.com](mailto:cybersecurity@stengg.com)